

# Fortune 500 Consumer Goods Company

## Case Study: P&L Insights

Using great design to reveal actionable insights and enhance profitability



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# CHALLENGE

How can a company go beyond the P&L and uncover the “why” insights?

When our client approached Axis, they were creating P&Ls manually each month.

Not only did financial operations managers spend much of their time creating statements, but the team had little time to do any deeper trend analysis to find the real drivers of profitability. The manual process also called into question the reliability of the data.

Our client was certainly not lacking in information – different groups each created custom reports and spreadsheets. But actionable insights were lost in the noise.

**Our client called Axis to design an application that could finally answer “why”?**

# APPROACH

Axis conducted interviews and research to develop a design that worked.

1. Focus attention on what specific factors drive profitability
2. Uncover customers, suppliers and products that need attention now
3. Track prices and projections and compare them to public index trends

# PERSONA 1

## Regional VPs

Oversee sales, performance and profitability

### Business Goals

1. Increase sales and margins
2. Identify leading and lagging customers
3. Manage to budget and meet targets

# PERSONA 2

## Director of Sales and Supply

Drive profitability by managing sales and supply

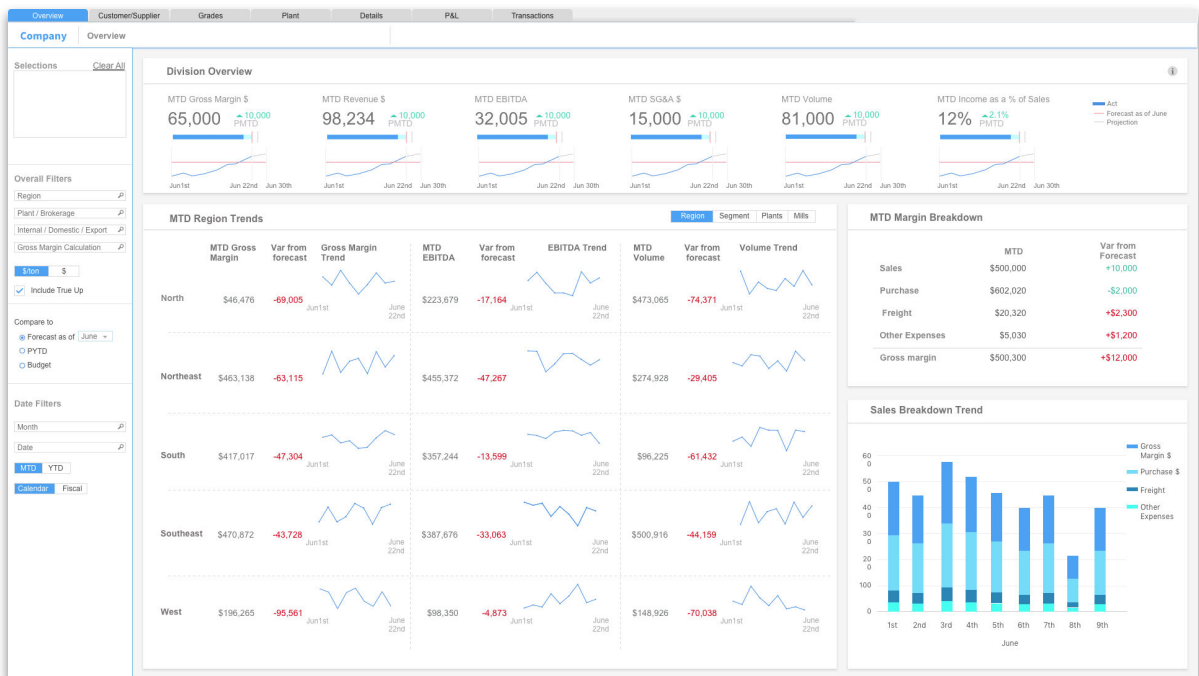
### Business Goals

1. Convert unprofitable customers
2. Keep prices current with market indexes
3. Track profit by SKU, supplier and customer

## SOLUTION

### Profitability and operational dashboard

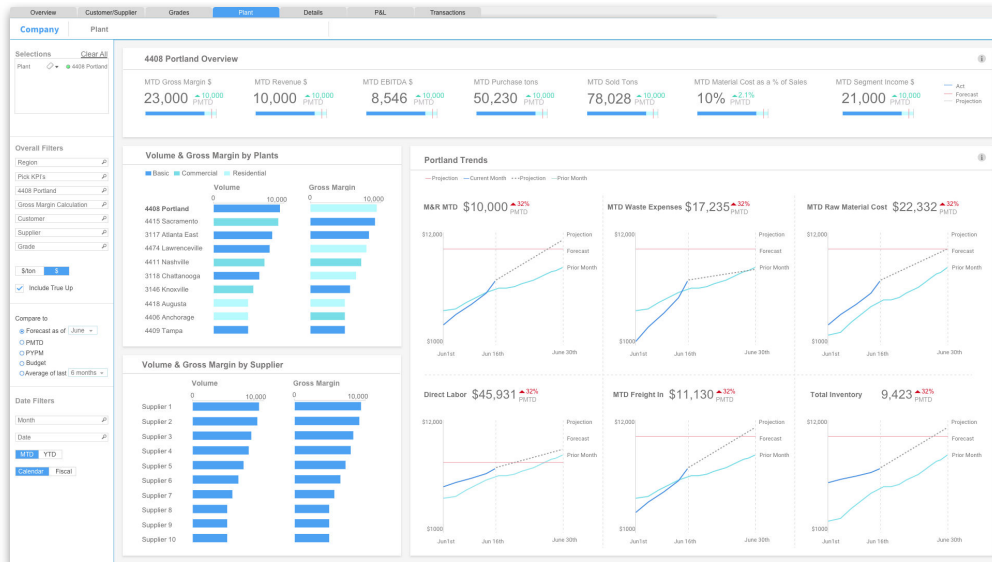
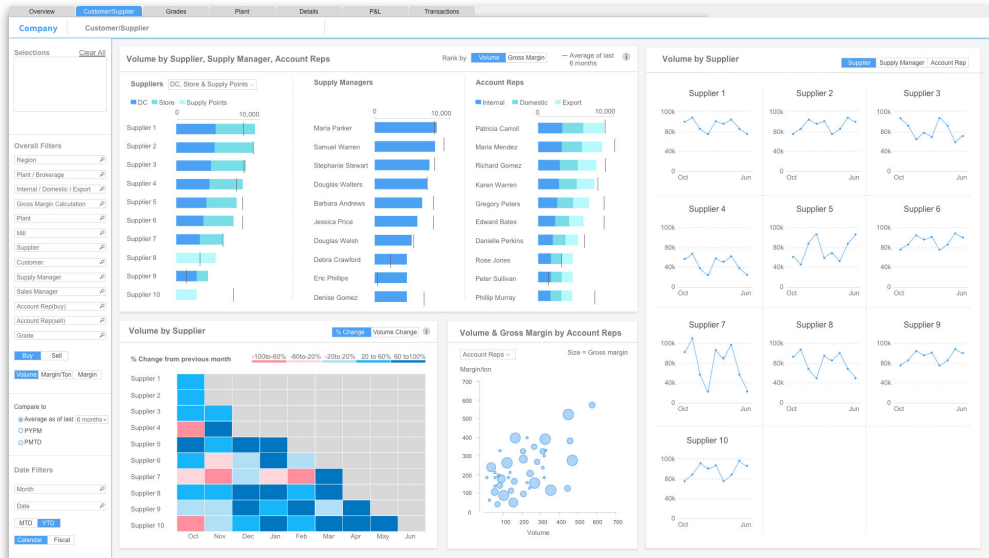
#### Overview



The Overview page is designed for executives, offering a constrained set of choices to guide these high-level users. They quickly see YTD trends and can choose to compare current performance KPIs against budget, forecast or prior year.

## Supplier Analysis

The Supplier Analysis page uses strategic toggles to give the user a complete picture of both suppliers and sales. The monthly heat map and scatter plot help quickly uncover trouble spots in volume and margin in different areas.



## Plant Performance

The Plant Analysis page shows a snapshot of a specific plant's performance. The screen draws the manager's attention to specific areas where performance is favorable or unfavorable, and permits the selection of different KPIs.

“

The dashboard finally gives us insights into what's driving profitability. We're able to dive into sales, identify issues affecting plant performance and track our suppliers – all in one place.

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